

Amendments In the Claims

Please add new claims 56-60. Please amend Claims 2, 11, 13, 15, 18-19, 21, 30, 32, 34, 38-43, 45-46, 49, 52-53 and 55, as follows:

1. (Canceled)
2. (Currently Amended) An apparatus for communicating using a communication channel comprising:
a configurable communication server configured to
communicate, in a media-independent manner, via a media-specific communication channel using a corresponding channel driver associated with said communication channel, wherein the communication server is configured to communicate independently of a media type of the communication channel, and wherein said channel driver is configured according to an interface that facilitates communication between the communication server and the channel driver in said media-independent manner,
access information regarding a type of communication that uses the communication channel,
determine a command to issue to the communication channel to cause an outgoing communication to be sent if the type of communication is outgoing, and
determine an event response to perform in response to an event if the type of communication is incoming, wherein
the information is accessed from a memory storing data corresponding to a configuration of the communication channel; and [[.]]
a web browser-based media-independent user interface comprising a first user interface object configured to provide a notification of the event received from the communication channel.
3. – 4. (Canceled).

5. (Previously Presented) The apparatus of claim 2 further comprising:
a database comprising an event record, wherein the event record comprises the
information regarding the event.
6. (Previously Presented) The apparatus of claim 5 wherein
the configurable communication server is further configured by performing one of adding
the event record to the database, modifying the event record in the database, and
deleting the event record from the database.
7. (Previously Presented) The apparatus of claim 5 further comprising:
at least one event handler, wherein
the event record comprises a name of one event handler of the at least one event
handler for handling the event, and
the configurable communication server is further configured to use the one event
handler named in the event record for handling the event.
8. (Previously Presented) The apparatus of claim 5, wherein
the database further comprises an event response record associated with the event record,
and
the configurable communication server is further configured to determine the event
response by accessing the event response record associated with the event record.
9. (Previously Presented) The apparatus of claim 2, wherein
the information regarding the event further comprises information regarding the event
response, and
the configurable communication server is further configured to perform the event
response.
10. (Canceled)
11. (Currently Amended) The apparatus of claim ~~2~~¹⁰ further comprising:
the configurable communication server coupled to the channel driver such that the

configurable communication server receives the event from the communication channel via the channel driver.

12. (Canceled)

13. (Currently Amended) The apparatus of claim 2 further comprising:

[[a]] said user interface comprising a second user interface object capable of being activated; and

the configurable communication server further configured to send the outgoing communication to the communication channel when the second user interface object is activated.

14. (Previously Presented) The apparatus of claim 2 further comprising:

the configurable communication server further configured to send the outgoing communication by issuing the command to the communication channel.

15. (Currently Amended) A method for communicating comprising:

receiving an event in a media-independent manner from a media-specific communication channel via a corresponding channel driver associated with said communication channel, wherein said channel driver is configured according to an interface that facilitates reception of said event in said media-independent manner;

determining an event response by accessing information regarding the event, wherein the information is accessed from a memory storing data corresponding to a configuration of the communication channel; and

performing the event response by providing a notification of the event via a web browser-based media-independent user interface, wherein the user interface comprises a first user interface object to provide the notification of the event.

16. (Previously Presented) The method of claim 15 wherein the determining the event response comprises:

accessing a database to determine the event response.

17. (Canceled)

18. (Currently Amended) The method of claim 15 further comprising:
receiving notification of an activation of a second user interface object of [[a]] said user interface, the second user interface object being associated with a command; and
issuing the command to the communication channel.

19. (Currently Amended) The method of claim 15 further comprising:
receiving a notification of an activation of [[a]] said first user interface object of [[a]] said user interface, the first user interface object being associated with the event.

20. (Canceled)

21. (Currently Amended) A computer system comprising:
a storage system configured to store computer instructions and data;
a processing system coupled to the storage system and configured to communicate using
a media-specific communication channel, wherein the processing system
comprises
a configurable communication server configured to
communicate, in a media-independent manner, via the media-specific
communication channel using a corresponding channel driver
associated with said communication channel, wherein the
communication server is configured to communicate independently
of a media type of the communication channel, and wherein said
channel driver is configured according to an interface that
facilitates communication between the communication server and
the channel driver in said media-independent manner,
access information regarding a type of communication that uses the
communication channel,
determine a command to issue to the communication channel to cause an
outgoing communication to be sent if the type of communication is
outgoing, and

determine an event response to perform in response to an event if the type of communication is incoming, wherein the information is accessed from a first data stored in the storage system, the first data corresponding to a configuration of the communication channel, and the computer instructions and data ~~correspond~~ corresponding to the configurable communication server; and [[.]] a web browser-based media-independent user interface comprising a first user interface object configured to provide a notification of the event received from the communication channel, and the computer instructions and data further corresponding to the user interface.

22. – 23. (Canceled)

24. (Previously Presented) The computer system of claim 21 wherein the storage system further comprises:
a database comprising an event record, wherein the event record comprises the information regarding the event.

25. (Previously Presented) The computer system of claim 24 wherein the configurable communication server is further configured by performing one of adding the event record to the database, modifying the event record in the database, and deleting the event record from the database.

26. (Previously Presented) The computer system of claim 24 wherein the processing system further comprises:
at least one event handler, wherein
the event record comprises a name of one event handler of the at least one event handler for handling the event,
the configurable communication server is further configured to use the one event handler named in the event record for handling the event; and

the computer instructions and data further correspond to the at least one event handler.

27. (Previously Presented) The computer system of claim 24, wherein the information regarding the event further comprises information regarding the event response, and the configurable communication server is further configured to perform the event response.

28. (Previously Presented) The computer system of claim 24, wherein the database further comprises an event response record associated with the event record, and the configurable communication server is further configured to determine the event response by accessing the event response record associated with the event record.

29. (Canceled)

30. (Currently Amended) The computer system of claim 21 ~~29~~ further comprising: the configurable communication server coupled to the channel driver such that the configurable communication server receives the event from the communication channel via the channel driver.

31. (Canceled)

32. (Currently Amended) The computer system of claim 21 further comprising: ~~[[a]]~~ said user interface comprising a second user interface object capable of being activated; and the configurable communication server further configured to send the outgoing communication to the communication channel when the second user interface object is activated ~~[[;]]~~ and ~~the computer instructions and data further correspond to the user interface.~~

33. (Previously Presented) The computer system of claim 32 further comprising:
the configurable communication server further configured to send the outgoing
communication by issuing the command to the communication channel.

34. (Currently Amended) A computer program product for communicating
comprising:
a first set of instructions, executable by a processor, configured to effectuate
~~communicate~~ communication in a media-independent manner via a media-
specific communication channel using a corresponding channel driver
associated with said communication channel, wherein said channel driver
is configured according to an interface that facilitates said communication
in said media-independent manner;
a second set of instructions, executable by the processor, configured to access
information regarding a type of communication that uses the communication
channel, wherein
the information is accessed from a memory storing data corresponding to a
configuration of the communication channel;
a third set of instructions, executable by the processor, configured to determine a
command to issue to the communication channel to cause an outgoing
communication to be sent if the type of communication is outgoing~~[[,]]and;~~
a fourth set of instructions, executable by the processor, configured to determine an event
response to perform in response to an event if the type of communication is
incoming; ~~and~~
a fifth set of instructions, executable by the processor, configured to provide a web
browser-based media-independent user interface comprising a first user interface
object configured to provide a notification of the event received from the
communication channel; and
a computer-readable medium that stores the instructions.

35. – 36. (Canceled).

37. (Previously Presented) The computer program product of claim 34 further comprising:

a database comprising an event record, wherein the event record comprises the information regarding the event; and
the computer-readable medium stores the database.

38. (Currently Amended) The computer program product of claim 37, further comprising: wherein

a sixth ~~fifth~~ set of instructions, executable by the processor, configured to perform one of adding the event record to the database, modifying the event record in the database, and deleting the event record from the database.

39. (Currently Amended) The computer program product of claim 37 further comprising:

at least one event handler, wherein
the event record comprises a name of one event handler of the at least one event handler for handling the event;
a sixth ~~fifth~~ set of instructions, executable by the processor, configured to use the one event handler named in the event record for handling the event; and
the computer-readable medium further stores the at least one event handler.

40. (Currently Amended) The computer program product of claim 37, wherein the database further comprises an event response record associated with the event record, and
a sixth ~~fifth~~ set of instructions, executable by the processor, configured to determine the event response by accessing the event response record associated with the event record.

41. (Currently Amended) The computer program product of claim 34, wherein the information regarding the event further comprises information regarding the event response, and wherein the computer program product further comprises:

a ~~sixth~~ ~~fifth~~ set of instructions, executable by the processor, configured to perform the event response.

42. (Currently Amended) The computer program product of claim 34 further comprising:

said ~~[[a]]~~ channel driver configured to communicate with the communication channel.

43. (Currently Amended) The computer program product of claim 42, further comprising: wherein

a ~~sixth~~ ~~fifth~~ set of instructions, executable by the processor, configured to receive the event from the communication channel via the channel driver.

44. (Canceled)

45. (Currently Amended) The computer program product of claim 34 further comprising:

a ~~sixth~~ ~~fifth~~ set of instructions, executable by the processor, ~~comprising a~~ configured to provide said user interface comprising a second user interface object capable of being activated; and

a ~~seventh~~ ~~sixth~~ set of instructions, executable by the processor, configured to send the outgoing communication to the communication channel when the second user interface object is activated.

46. (Currently Amended) The computer program product of claim 45, further comprising: wherein

a ~~seventh~~ an eighth set of instructions, executable by the processor, configured to issue the command to the communication channel.

47. (Previously Presented) A computer readable medium comprising: instructions to perform the method of claim 15.

48. (Canceled)

49. (Currently Amended) A system comprising:

means for receiving an event in a media-independent manner from a media specific communication channel via a corresponding channel driver associated with said communication channel, wherein said channel driver is configured according to an interface that facilitates reception of said event in said media-independent manner;

means for determining an event response by accessing information regarding the event, wherein

the information is accessed from a memory storing data corresponding to a configuration of the communication channel; and

means for performing the event response by providing a notification of the event via a web browser-based media-independent user interface, wherein the user interface comprises a first user interface object to provide the notification of the event.

50. (Previously Presented) The system of claim 49 wherein the means for determining the event response comprises:

means for accessing a database to determine the event response.

51. (Canceled)

52. (Currently Amended) The system of claim 49 further comprising:

means for receiving notification of an activation of a second user interface object of [[a]] said user interface, the second user interface object being associated with a command; and

means for issuing the command to the communication channel.

53. (Currently Amended) The system of claim 49 further comprising:

means for receiving notification of an activation of [[a]] said first user interface object of [[a]] said user interface, the first user interface object being associated with [[an]] the event.

54. (Previously Presented) The apparatus of Claim 2, wherein the memory storing data corresponding to the configuration of the communication channel is a database.

55. (Currently Amended) The apparatus of Claim 54 wherein the database comprises one or more of:

information regarding ~~[[a]]~~ the channel driver associated with the communication channel;
a media type associated with the communication channel;
a media string used by the configurable communication server at run time to invoke a media service for the channel driver;
one or more channel driver parameters; and
a default value for each of the one or more channel driver parameters.

56. (New) The apparatus of Claim 2, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

57. (New) The method of Claim 15, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

58. (New) The computer system of Claim 21, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

59. (New) The computer program product of Claim 34, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

60. (New) The system of Claim 49, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.